

Salesforce MFA Requirements June 2026

Introduction

By June 2026, Salesforce is enforcing stricter Multi-Factor Authentication (MFA) rules.

This means for System Administrators, the Salesforce Authenticator app will no longer be sufficient for MFA. For all other users, the Salesforce Authenticator app will still be OK.

This applies to sandboxes and production instances.

There are a few options to comply with these requirements:

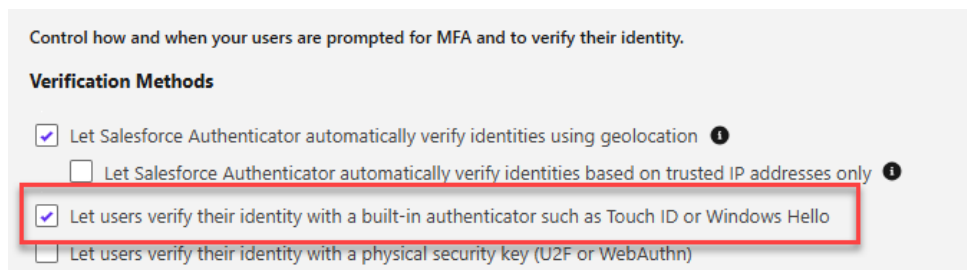
1. Use native biometrics, such as Windows Hello (on PC) or Touch ID (on Mac).
 - a. This associates your login to one (and only one) computer. You cannot login from any other computer.
2. Use a password manager like Bitwarden, 1Password, or LastPass
 - a. This doesn't associate your login to a single computer, so you can login from anywhere that has access to your password manager.

Regardless of your option, step 1 is always needed. Step 2 depends on the choice above.

Step 1. Setup for System Admins

In Salesforce, go to

3. Setup > Identity Verification
4. Set “Let users verify their identity with a built-in authenticator such as Touch ID or Windows Hello” to True

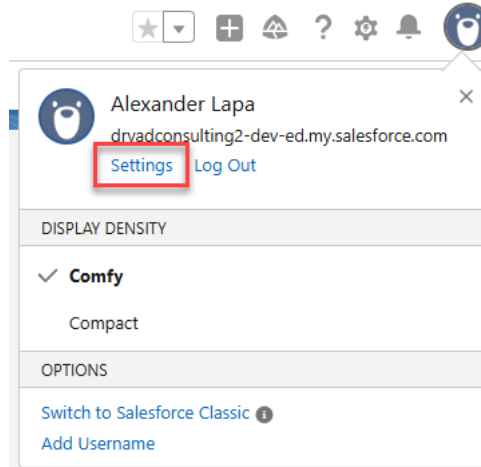


5. Click “Save”

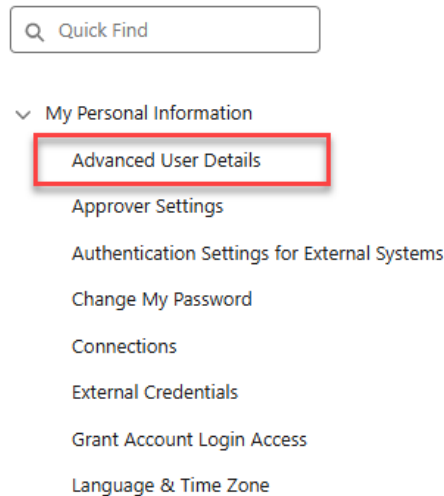
Step 2a. For Windows users not using a password manager

Note: You must have Windows Hello already set up on your PC (via fingerprint, facial recognition, or PIN).

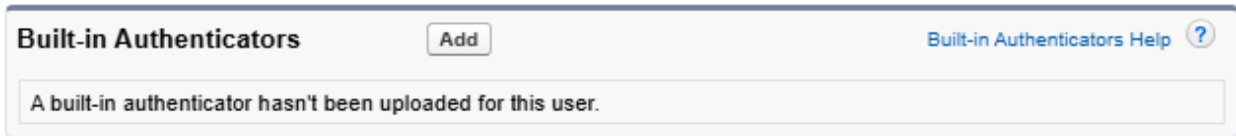
1. In Salesforce, click your avatar in the top right corner of any page and select “Settings”.



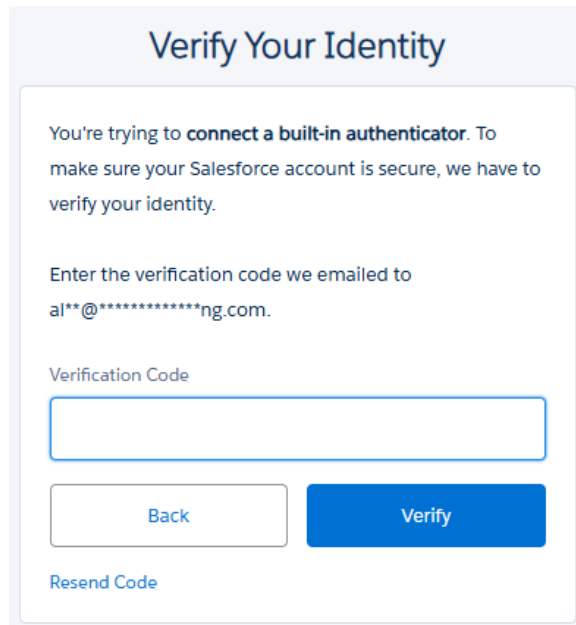
2. In the left menu, select “Advanced User Details”.



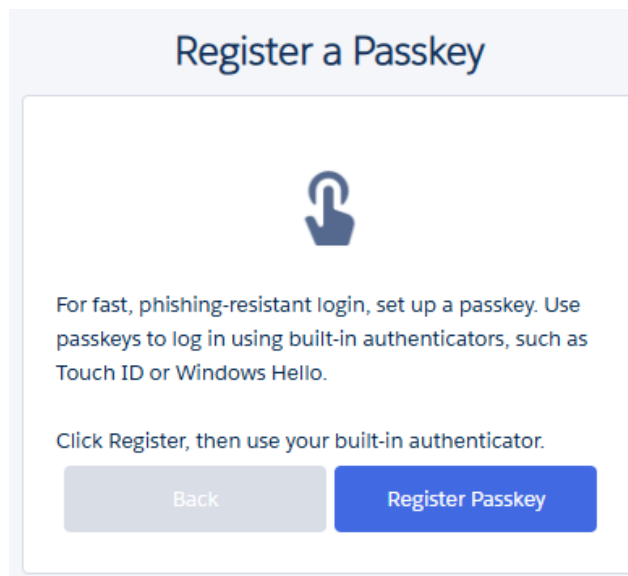
3. Scroll down to the section “Built-In Authenticator” and click “Add”.



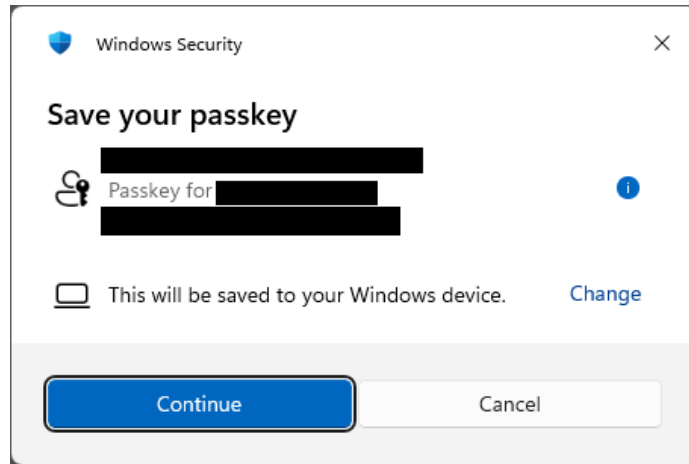
4. Confirm your identity by email.



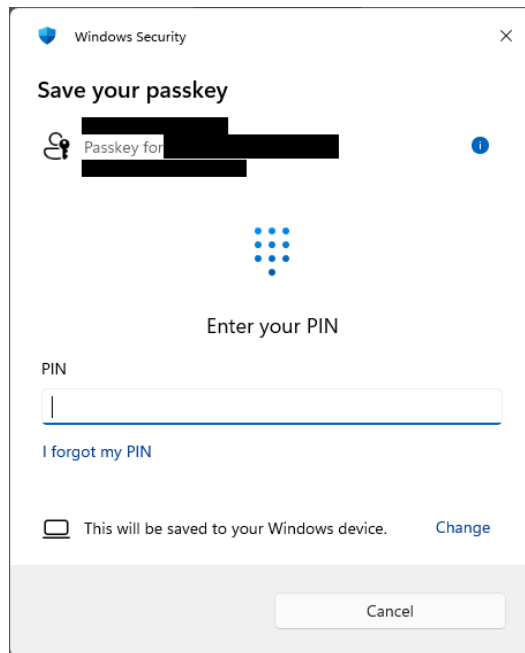
5. A confirmation window will appear. Click "Register Passkey".



6. A Windows Security pop-up will appear. Click "Continue".




7. Follow the prompts to scan a fingerprint, use the facial recognition camera, or your Windows Hello PIN.



8. Enter a recognizable name for this authenticator (e.g., "Work Laptop") and click Save.

Built-in Authenticator registered



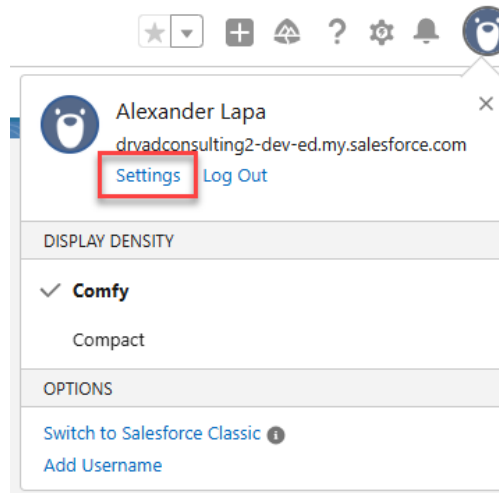
To complete registration, enter a name for your built-in authenticator.

Built-In Authenticator Name

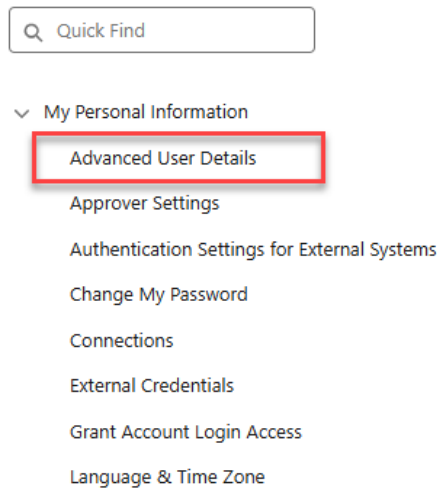
Step 2b. For Mac users not using a password manager

Note: You must have Touch ID configured in your macOS System Settings.

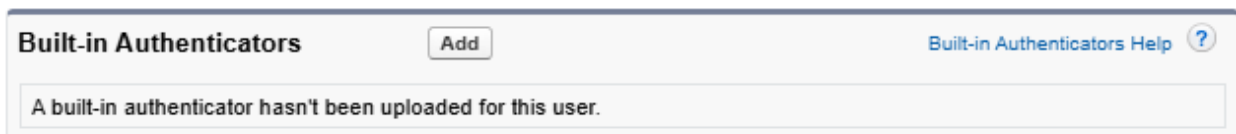
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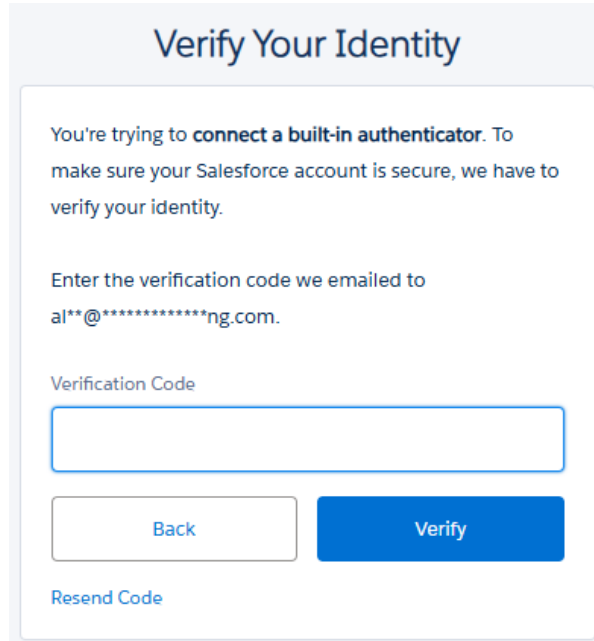
2. In the left menu, select "Advanced User Details".



3. Scroll down to the section "Built-In Authenticator" and click "Add".



4. Confirm your identity by email.



Verify Your Identity

You're trying to **connect a built-in authenticator**. To make sure your Salesforce account is secure, we have to verify your identity.

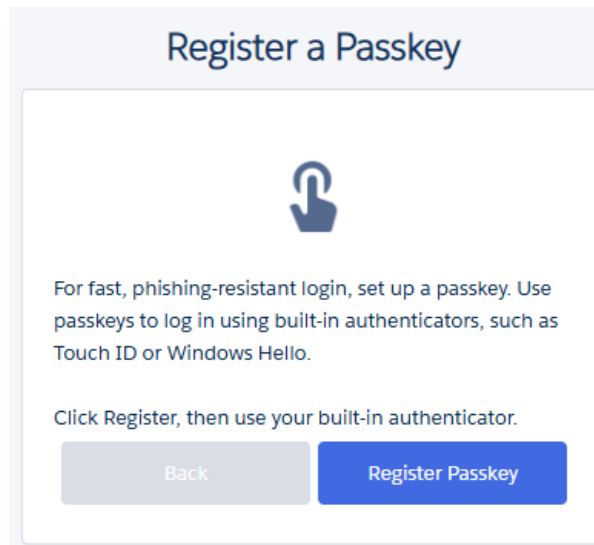
Enter the verification code we emailed to al**@*****ng.com.

Verification Code


[Back](#) [Verify](#)

[Resend Code](#)

5. A confirmation window will appear. Click "Register Passkey".



Register a Passkey



For fast, phishing-resistant login, set up a passkey. Use passkeys to log in using built-in authenticators, such as Touch ID or Windows Hello.

Click Register, then use your built-in authenticator.


[Back](#) [Register Passkey](#)

- You will be prompted to use a passkey. Follow the on-screen instructions to place a finger on the Touch ID sensor.

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- Enter a recognizable name for this Mac (e.g., "Travel MacBook") and click Save.

Built-in Authenticator registered



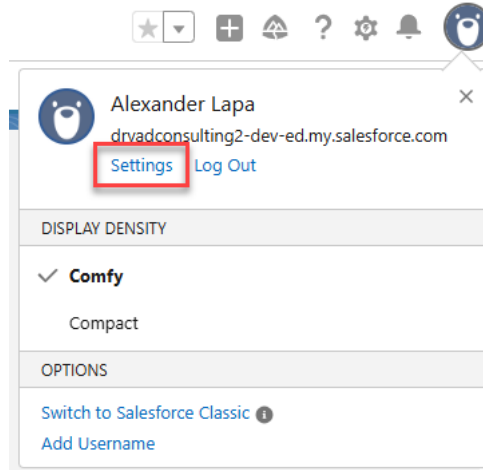
To complete registration, enter a name for your built-in authenticator.

Built-In Authenticator Name

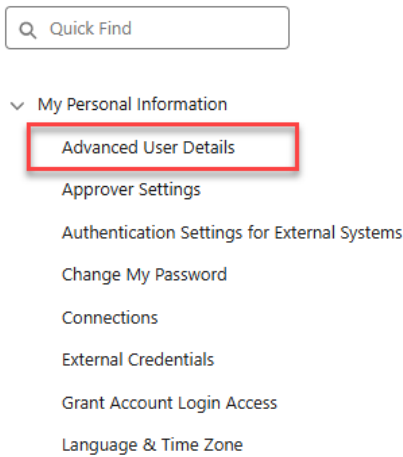
Save

Step 2c. For users using a password manager

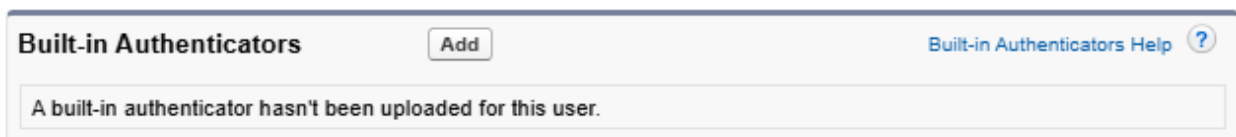
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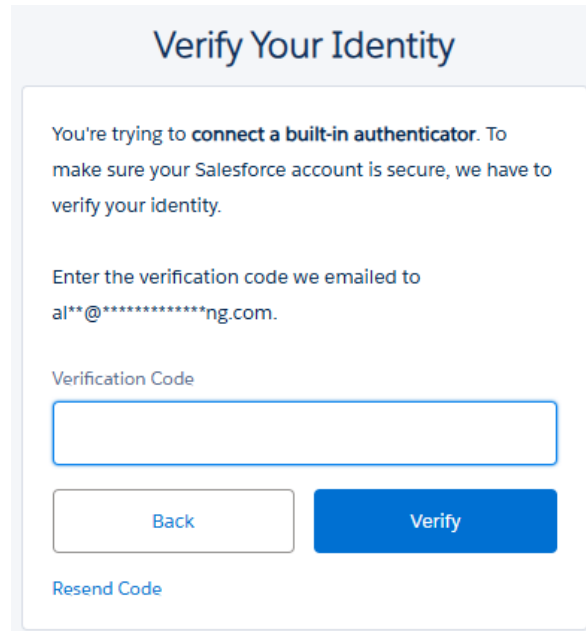
2. In the left menu, select "Advanced User Details".



3. Scroll down to the section "Built-In Authenticator" and click "Add".



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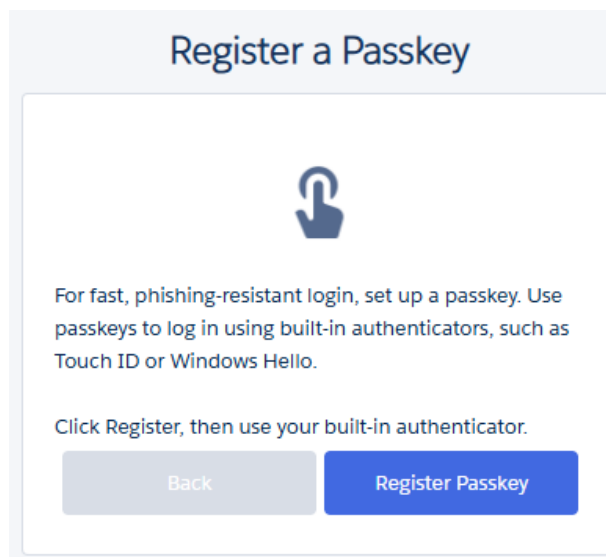
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Verification Code


[Back](#) [Verify](#)

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5. A confirmation window will appear. Click "Register Passkey".



Register a Passkey

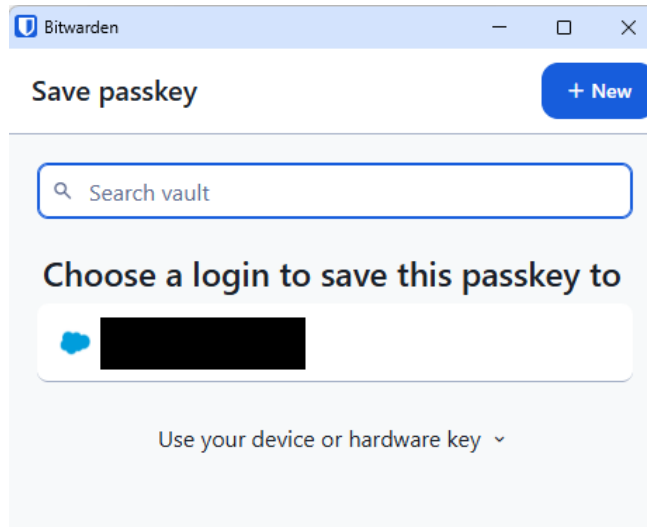


For fast, phishing-resistant login, set up a passkey. Use passkeys to log in using built-in authenticators, such as Touch ID or Windows Hello.

Click Register, then use your built-in authenticator.

[Back](#) [Register Passkey](#)

6. A password manager pop-up will appear. Click on the SF login credentials.



7. Enter a recognizable name for this authenticator (e.g., "Bitwarden") and click Save.

